

## PRIVACY POLICY

Effective date: 10/01/2024

- **Introduction** Welcome to

### **Intch Inc.**

Intch Inc. (“us”, “we”, or “our”) operates <https://intch.org>, <https://intch.com>, <https://intch.me>, all sub-domains, and Intch mobile application (hereinafter referred to as “**Service**”).

Our Privacy Policy governs your visit to <https://intch.org> and Intch mobile application, and explains how we collect, safeguard and disclose information that results from your use of our Service.

We use your data to provide and improve Service. By using Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, the terms used in this Privacy Policy have the same meanings as in our Terms and Conditions.

Our Terms and Conditions (“**Terms**”) govern all use of our Service and together with the Privacy Policy constitutes your agreement with us (“**agreement**”).

- **Definitions**

**SERVICE** means the <https://intch.org> website and Intch mobile application operated by Intch Inc.

**PERSONAL DATA** means data about a living individual who can be identified from those data (or from those and other information either in our possession or likely to come into our possession).

**USAGE DATA** is data collected automatically either generated by the use of Service or from Service infrastructure itself (for example, the duration of a page visit).

**COOKIES** are small files stored on your device (computer or mobile device).

**DATA CONTROLLER** means a natural or legal person who (either alone or jointly or in common with other persons) determines the purposes for which and the manner in which any personal data are, or are to be, processed. For the purpose of this Privacy Policy, we are a Data Controller of your data.

**DATA PROCESSORS (OR SERVICE PROVIDERS)** means any natural or legal person who processes the data on behalf of the Data Controller. We may use the services of various Service Providers in order to process your data more effectively.

**DATA SUBJECT** is any living individual who is the subject of Personal Data.

**THE USER** is the individual using our Service. The User corresponds to the Data Subject, who is the subject of Personal Data.

- **Information Collection and Use**

We collect several different types of information for various purposes to provide and improve our Service to you.

- **Types of Data Collected**

**Personal Data**

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("**Personal Data**"). Personally identifiable information may include, but is not limited to:

- Email address
- First name, middle name, and last name
- Phone number
- Work background and experience
- References from your colleagues
- Job position and current employer
- Photo
- Date of birth
- Address, State, Province, ZIP/Postal code, City
- Cookies and Usage Data

We may use your Personal Data to contact you with newsletters, marketing or promotional materials and other information that may be of interest to you. You may opt out of receiving any, or all, of these communications from us by following the unsubscribe link.

**Usage Data**

We may also collect information that your browser sends whenever you visit our Service or when you access Service by or through a mobile device ("**Usage Data**").

This Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When you access Service with a mobile device, this Usage Data may include information such as the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data.

### **Location Data**

We may use and store information about your location if you give us permission to do so (“**Location Data**”). We use this data to provide features of our Service, to improve and customize our Service.

You can enable or disable location services when you use our Service at any time by way of your device settings.

### **Tracking Cookies Data**

We use cookies and similar tracking technologies to track the activity on our Service and we hold certain information.

Cookies are files with a small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Other tracking technologies are also used such as beacons, tags and scripts to collect and track information and to improve and analyze our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

Examples of Cookies we use:

- **Session Cookies:** We use Session Cookies to operate our Service.
- **Preference Cookies:** We use Preference Cookies to remember your preferences and various settings.
- **Security Cookies:** We use Security Cookies for security purposes.
- **Advertising Cookies:** Advertising Cookies are used to serve you with advertisements that may be relevant to you and your interests.

### **Other Data**

While using our Service, we may also collect the following information: sex, age, date of birth, place of birth, passport details, citizenship, registration at place of residence and actual address, telephone number (work, mobile), details of documents on education, qualification, professional training, employment agreements, non-disclosure agreements, information on bonuses and compensation, information on marital status, family members, social security (or other taxpayer identification) number, office location and other data.

- **Use of Data**

Intch processes the User's personal data for the purpose of performance of the contract between the Intch, Inc. and the User for the Intch-branded apps and Intch-related sites (clause 1.1 of the Intch User Agreement). By virtue of Article 6 of Federal Law "On Personal Data" No. 152-FZ of July 27, 2006, no separate consent of the User for the processing of his / her personal data is required. By virtue of sub-clause 2, clause 2, Article 22 of this Law, Intch, Inc. has the right to process personal data without notifying the authorized body in charge of personal data protection.

Intch Inc. uses the collected data for various purposes:

- to provide and maintain our Service;
- to notify you about changes to our Service;
- to allow you to participate in interactive features of our Service when you choose to do so;
- to provide customer support;
- to gather analysis or valuable information so that we can improve our Service;
- to monitor the usage of our Service;
- to detect, prevent and address technical issues;
- to fulfill any other purpose for which you provide it;
- to carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection;
- to provide you with notices about your account and/or subscription, including expiration and renewal notices, email-instructions, etc.;
- to provide you with news, special offers and general information about other goods, services and events which we offer that are similar to those that you have already purchased or enquired about unless you have opted not to receive such information;
- in any other way we may describe when you provide the information;
- for any other purpose with your consent.

- **Retention of Data**

We will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

We will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period, except when this data is used to strengthen the security or to improve the functionality of our Service, or we are legally obligated to retain this data for longer time periods.

- **Transfer of Data**

Your information, including Personal Data, may be transferred to – and maintained on – computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ from those of your jurisdiction.

If you are located outside the European Union and choose to provide information to us, please note that we transfer the data, including Personal Data, to the European Union and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Intch Inc. will take all the steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organisation or a country unless there are adequate controls in place including the security of your data and other personal information.

- **Disclosure of Data**

We may disclose personal information that we collect, or you provide:

- **Disclosure for Law Enforcement.**

Under certain circumstances, we may be required to disclose your Personal Data if required to do so by law or in response to valid requests by public authorities.

- **Business Transaction.**

If we or our subsidiaries are involved in a merger, acquisition or asset sale, your Personal Data may be transferred.

- **Other cases. We may disclose your information also:**

- to our subsidiaries and affiliates;
- to contractors, service providers, and other third parties we use to support our business;
- to fulfill the purpose for which you provide it;
- for any other purpose disclosed by us when you provide the information;
- with your consent in any other cases;

- if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of the Company, our customers, or others.

- **Security of Data**

The security of your data is important to us but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

- **Your Data Protection Rights Under General Data Protection Regulation (GDPR)**

If you are a resident of the European Union (EU) and European Economic Area (EEA), you have certain data protection rights, covered by GDPR. – See more at <https://eur-lex.europa.eu/eli/reg/2016/679/oj>

We aim to take reasonable steps to allow you to correct, amend, delete, or limit the use of your Personal Data.

If you wish to be informed what Personal Data we hold about you and if you want it to be removed from our systems, please email us at [support@intch.org](mailto:support@intch.org).

In certain circumstances, you have the following data protection rights:

- the right to access, update or to delete the information we have on you;
- the right of rectification. You have the right to have your information rectified if that information is inaccurate or incomplete;
- the right to object. You have the right to object to our processing of your Personal Data;
- the right of restriction. You have the right to request that we restrict the processing of your personal information;
- the right to data portability. You have the right to be provided with a copy of your Personal Data in a structured, machine-readable and commonly used format;
- the right to withdraw consent. You also have the right to withdraw your consent at any time where we rely on your consent to process your personal information;

Please note that we may ask you to verify your identity before responding to such requests.

Please note, we may not be able to provide Service without some necessary data.

You have the right to complain to a Data Protection Authority about our collection and use of your Personal Data. For more information, please contact your local data protection authority in the European Economic Area (EEA).

- **Your Data Protection Rights under the California Privacy Protection Act (CalOPPA)**

CalOPPA is the first state law in the nation to require commercial websites and online services to post a privacy policy. The law's reach stretches well beyond California to require a person or company in the United States (and conceivable the world) that operates websites collecting personally identifiable information from California consumers to post a conspicuous privacy policy on its website stating exactly the information being collected and those individuals with whom it is being shared, and to comply with this policy. – See more at: <https://consumercal.org/about-cfc/cfc-education-foundation/california-online-privacy-protection-act-caloppa-3/>

According to CalOPPA we agree to the following:

- users can visit our site anonymously;
- our Privacy Policy link includes the word “Privacy”, and can easily be found on the page specified above on the home page of our website;
- users will be notified of any privacy policy changes on our Privacy Policy Page;
- users are able to change their personal information by emailing us at support@intch.org.

Our Policy on “Do Not Track” Signals:

We honor Do Not Track signals and do not track, plant cookies, or use advertising when a Do Not Track browser mechanism is in place. Do Not Track is a preference you can set in your web browser to inform websites that you do not want to be tracked.

You can enable or disable Do Not Track by visiting the Preferences or Settings page of your web browser.

- **Your Data Protection Rights under the California Consumer Privacy Act (CCPA)**

If you are a California resident, you are entitled to learn what data we collect about you, ask to delete your data and not to sell (share) it. To exercise your data protection rights, you can make certain requests and ask us:

- **What personal information we have about you.** If you make this request, we will return to you:
  - The categories of personal information we have collected about you.
  - The categories of sources from which we collect your personal information.
  - The business or commercial purpose for collecting or selling your personal information.
  - The categories of third parties with whom we share personal information.

- The specific pieces of personal information we have collected about you.
- A list of categories of personal information that we have sold, along with the category of any other company we sold it to. If we have not sold your personal information, we will inform you of that fact.

(vii) A list of categories of personal information that we have disclosed for a business purpose, along with the category of any other company we shared it with.

Please note, you are entitled to ask us to provide you with this information up to two times in a rolling twelve-month period. When you make this request, the information provided may be limited to the personal information we collected about you in the previous 12 months.

- **To delete your personal information.** If you make this request, we will delete the personal information we hold about you as of the date of your request from our records and direct any service providers to do the same. In some cases, deletion may be accomplished through de-identification of the information. If you choose to delete your personal information, you may not be able to use certain functions that require your personal information to operate.
- **To stop selling your personal information.** We don't sell or rent your personal information to any third parties for any purpose. You are the only owner of your Personal Data and can request disclosure or deletion at any time.

Please note, if you ask us to delete or stop selling your data, it may impact your experience with us, and you may not be able to participate in certain programs or membership services which require the usage of your personal information to function. But in no circumstances, we will discriminate against you for exercising your rights.

To exercise your California data protection rights described above, please send your request(s) by one of the following means:

By email: [support@intch.org](mailto:support@intch.org)

Your data protection rights, described above, are covered by the CCPA, short for the California Consumer Privacy Act. To find out more, visit the official California Legislative Information website. The CCPA took effect on 01/01/2020.

- **Service Providers**

We may employ third party companies and individuals to facilitate our Service ("**Service Providers**"), provide Service on our behalf, perform Service-related services or assist us in analysing how our Service is used.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.



## **Open AI, ChatGPT**

ChatGPT and OpenAI's API models are advanced artificial intelligence technologies developed by OpenAI that enable developers to integrate natural language processing capabilities into their applications. These models are designed to understand and generate human-like text, facilitating a wide range of tasks from conversational agents to automated content creation. The use of these models is governed by OpenAI's terms of service, ensuring ethical and responsible deployment in various applications.

For more information on the privacy practices of OpenAI, visit their page dedicated to it - <https://openai.com/policies/privacy-policy/>

- **Analytics and Storage**

We may use third-party Service Providers to monitor and analyze the use of our Service.

### **Google Analytics**

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our Service. This data is shared with other Google services. Google may use the collected data to contextualise and personalise the ads of its own advertising network.

For more information on the privacy practices of Google, please visit the Google Privacy Terms web page: <https://policies.google.com/privacy?hl=en>

We also encourage you to review the Google's policy for safeguarding your data: <https://support.google.com/analytics/answer/6004245>.

### **Amplitude**

Amplitude Inc. is an American public company that develops digital analytics software. We use Amplitude to collect app usage data to understand how you use and engage with particular features and what you like or dislike the most to engineer product experiences.

For more information on the privacy practices of Amplitude, please visit the Amplitude Privacy Notice web page: <https://amplitude.com/privacy>

### **AWS (Amazon Web Services, Inc.)**

Amazon Web Services, Inc. is a subsidiary of Amazon that provides on-demand cloud computing platforms and APIs to individuals, companies, and governments, on a metered, pay-as-you-go basis. AWS handles your Personal Data in accordance with our instructions and stores all Personal Data when you use the App.

For more information on the privacy practices of AWS, please visit the AWS Privacy Policy web page: <https://aws.amazon.com/privacy/>

### **Adapty**

Adapty is a service that provides analytics for in-app purchase growth and can gather information like your IP address, information about your device, and unique identifiers of your device such as IDFA, AAID, IDFV, UUID.

For more information on the privacy practices of Adapty, please visit the Adapty Privacy Policy web page: <https://adapty.io/policy/>

### **Proxycurl**

Proxycurl is a service that helps build a data-driven application that allows us to provide our users with the most accurate info on job positions, company names and logos.

For more information on the privacy practices of Proxycurl, please visit the Proxycurl Privacy Policy web page: <https://nubela.co/proxycurl/privacy-policy>

### **Firebase**

Firebase is analytics service provided by Google Inc.

You may opt-out of certain Firebase features through your mobile device settings, such as your device advertising settings or by following the instructions provided by Google in their Privacy Policy: <https://policies.google.com/privacy?hl=en>

For more information on what type of information Firebase collects, please visit the Google Privacy Terms web page: <https://policies.google.com/privacy?hl=en>

- **CI/CD tools**

We may use third-party Service Providers to automate the development process of our Service.

#### **GitHub**

GitHub is provided by GitHub, Inc.

GitHub is a development platform to host and review code, manage projects, and build software.

For more information on what data GitHub collects for what purpose and how the protection of the data is ensured, please visit GitHub Privacy Policy page: <https://docs.github.com/en/site-policy/privacy-policies>.

#### **GitLab CI/CD**

GitLab CI/CD is provided by GitLab, Inc.

GitLab CI (Continuous Integration) service is a part of GitLab that build and test the software whenever developer pushes code to application.

GitLab CD (Continuous Deployment) is a software service that places the changes of every code in the production which results in every day deployment of production.

For more information on what data GitLab CI/CD collects for what purpose and how the protection of the data is ensured, please visit GitLab CI/CD Privacy Policy page: <https://about.gitlab.com/privacy/>.

- **SMS Authentication and Communication Tools**

### **Twilio**

Twilio is a company that provides programmable communication tools for making and receiving phone calls, sending and receiving text messages, and performing other communication functions using its web service APIs.

We use Twilio to process users' communications-related data such as phone numbers, email addresses, usernames. We also use it to process the content of communications sent by users via text messages.

For more information on the privacy practices of Twilio, please visit the Twilio Privacy Notice web page: <https://www.twilio.com/legal/privacy>

### **Vonage**

Vonage is a cloud communications provider of residential telecommunications services based on voice over Internet Protocol (VoIP). Information shared with them may include, without limitation, telephone numbers, telephone numbers' validity, type (e.g., mobile, landline, etc.), corresponding device status (e.g., whether or not it is currently available for messaging), roaming status, carrier, country of location, and whether or not the number has been ported and is used to help us provide our services

For more information on the privacy practices of Vonage, please visit the Vonage Privacy Policy web page: <https://www.vonage.com/legal/privacy-policy/>

### **Mailgun**

Mailgun is a servise that we use for Email and in-App communications: help our users stay informed about in-app events such as new or missed messages in chat, new contacts etc.

For more information on the privacy practices of Mailgun, please visit the Mailgun Privacy Policy web page: <https://www.mailgun.com/legal/privacy-policy/>

- **Behavioral Remarketing**

Intch Inc. uses remarketing services to advertise on third party websites to you after you visited our Service. We and our third-party vendors use cookies to inform, optimise and serve ads based on your past visits to our Service.

### **AppsFlyer**

AppsFlyer is a mobile marketing platform that handles your Personal Data in accordance with our instructions. By using AppsFlyer and its integrated partners for marketing and promotional purposes we are able to reach you and people like you on various platforms and spread the word about Intch. We also use it to integrate data between the Website and App in connection with onboarding users.

For more information on the privacy practices of AppsFlyer, please visit the AppsFlyer Privacy Policy web page: <https://www.appsflyer.com/legal/privacy-policy/>

### **Trustpilot**

Intch Inc. is committed to transparency and maintaining a high standard of trust with our users, which is why we have partnered with Trustpilot, a service that collects reviews to ensure that you, our users, can make informed decisions based on the experiences of others. Trustpilot is an independent platform that gathers feedback from our users to help us improve and provide outstanding service.

Please be aware that when submitting a review on Trustpilot, you may be providing them with personal data. We may also share certain information with Trustpilot to facilitate the collection of reviews, improve our services, and better respond to your needs.

To understand how your data is treated by Trustpilot, and your data protection rights, please refer to Trustpilot's Privacy Policy web page:

<https://legal.trustpilot.com/for-reviewers/end-user-privacy-terms>

### **Google Ads (AdWords)**

Google Ads (AdWords) remarketing service is provided by Google Inc.

You can opt-out of Google Analytics for Display Advertising and customize the Google Display Network ads by visiting the Google Ads Settings page: <http://www.google.com/settings/ads>

Google also recommends installing the Google Analytics Opt-out Browser Add-on – <https://tools.google.com/dlpage/gaoptout> – for your web browser. Google Analytics Opt-out Browser Add-on provides visitors with the ability to prevent their data from being collected and used by Google Analytics.

For more information on the privacy practices of Google, please visit the Google Privacy Terms web page: <https://policies.google.com/privacy?hl=en>

## **Bing Ads Remarketing**

Bing Ads remarketing service is provided by Microsoft Inc.

You can opt-out of Bing Ads interest-based ads by following their instructions:

<https://advertise.bingads.microsoft.com/en-us/resources/policies/personalized-ads>

You can learn more about the privacy practices and policies of Microsoft by visiting their Privacy Policy page: <https://privacy.microsoft.com/en-us/PrivacyStatement>

## **Twitter**

Twitter remarketing service is provided by Twitter Inc.

You can opt-out from Twitter's interest-based ads by following their instructions:

<https://support.twitter.com/articles/20170405>

You can learn more about the privacy practices and policies of Twitter by visiting their Privacy Policy page: <https://twitter.com/privacy>

## **LinkedIn**

LinkedIn Ads is an advertising platform that allows businesses to target specific professional audiences based on criteria such as industry, job function, and company size. While the service provides a variety of ad formats like sponsored content, message ads, and text ads for increasing visibility and generating leads, it is often perceived as less effective for certain industries or objectives compared to other platforms. Users of LinkedIn Ads must adhere to the platform's advertising guidelines and terms of service.

LinkedIn Privacy Policy: <https://www.linkedin.com/legal/privacy-policy>

## **TikTok**

TikTok is a social media platform for short-form video content, featuring a personalized feed that makes it highly engaging and trend-driven. Its ads platform offers businesses various formats like in-feed ads and branded hashtags to reach a diverse audience, integrating seamlessly with user-generated content. Users must comply with TikTok's advertising policies.

TikTok Privacy Policy: <https://www.tiktok.com/legal/privacy-policy>

## **Stripe**

We do not process credit card payments and we do not hold any funds paid by Users in connection with Premium Subscription that is purchased through the website. Instead, Stripe, Inc. ("Stripe"), a third-party payment processing partner, processes all payments made by Users. As part of any payment transactions related to Premium Subscription, you agree to the processing, use, transfer, or disclosure of data by Stripe pursuant to Stripe's

Privacy Policy (<https://stripe.com/privacy>) (or any successor URL).

We have no control over how Stripe uses your information.

### **Facebook**

Facebook remarketing service is provided by Facebook Inc.

You can learn more about interest-based advertising from Facebook by visiting this page: <https://www.facebook.com/help/164968693837950>

To opt-out from Facebook's interest-based ads, follow these instructions from Facebook: <https://www.facebook.com/help/568137493302217>

Facebook adheres to the Self-Regulatory Principles for Online Behavioural Advertising established by the Digital Advertising Alliance. You can also opt-out from Facebook and other participating companies through the Digital Advertising Alliance in the USA <http://www.aboutads.info/choices/>, the Digital Advertising Alliance of Canada in Canada <http://youradchoices.ca/> or the European Interactive Digital Advertising Alliance in Europe <http://www.youronlinechoices.eu/>, or opt-out using your mobile device settings.

For more information on the privacy practices of Facebook, please visit Facebook's Data Policy: <https://www.facebook.com/privacy/explanation>

- **Links to Other Sites**

Our Service may contain links to other sites that are not operated by us. If you click a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

- **Children's Privacy**

Our Services are not intended for use by children under the age of 18 (“**Children**”).

We do not knowingly collect personally identifiable information from Children under 18. If you become aware that a Child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from Children without verification of parental consent, we take steps to remove that information from our servers.

- **SMS/MMS Mobile Messaging Marketing Program**

We respect your privacy. We will only use information you provide through the Program to transmit your mobile messages and respond to you, if necessary. This includes, but is not limited to, sharing information with platform providers, phone companies, and other vendors who assist us in the delivery of mobile messages. WE DO NOT SELL,

RENT, LOAN, TRADE, LEASE, OR OTHERWISE TRANSFER FOR PROFIT ANY PHONE NUMBERS OR CUSTOMER INFORMATION COLLECTED THROUGH THE PROGRAM TO ANY THIRD PARTY. Nonetheless, We reserve the right at all times to disclose any information as necessary to satisfy any law, regulation or governmental request, to avoid liability, or to protect Our rights or property. When you complete forms online or otherwise provide Us information in connection with the Program, you agree to provide accurate, complete, and true information. You agree not to use a false or misleading name or a name that you are not authorized to use. If, in Our sole discretion, We believe that any such information is untrue, inaccurate, or incomplete, or you have opted into the Program for an ulterior purpose, We may refuse you access to the Program and pursue any appropriate legal remedies.

California Civil Code Section 1798.83 permits Users of the Program that are California residents to request certain information regarding our disclosure of the information you provide through the Program to third parties for their direct marketing purposes. To make such a request, please contact us at the following address:

Intch, Inc  
919 North Market Street, Suite 950 Wilmington, DE 19801 [support@intch.org](mailto:support@intch.org)

This Privacy Policy is strictly limited to the Program and has no effect on any other privacy policy(ies) that may govern the relationship between you and Us in other contexts.

## **20. Changes to This Privacy Policy**

We may update our Privacy Policy from time to time.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this URL address.

## **21. Contact Us**

If you have any questions about this Privacy Policy, please contact us:

By email: [support@intch.org](mailto:support@intch.org).

By mail: Suite 950, 919 North Market Street, Wilmington, DE.